

March 13, 2020

At DTE Midstream, the continuity of safe and reliable service to our customers and the safety of our employees is our top priority. As more information on COVID-19 becomes available and concerns intensify, we are continuing to closely monitor information from several sources including the CDC and the World Health Organization. Through this information we realize this event may impact our customers and their businesses differently. We have taken steps to make sure DTE Midstream will meet our customers' needs through the coming weeks in this developing situation:

Protecting Our Customers and Their Business:

- Our technology and communication capabilities allow our Commercial Teams and Gas Schedulers to work from home for an extended period, if needed
- Our Field Locations remain fully functional and are restricting outside visitors
- Our Gas Control has redundant capabilities to ensure reliable deliveries of natural gas
- DTEM has a team of Information Technology experts to maintain our nomination and scheduling business platform

Protecting our Employees:

- All non-essential business travel has been suspended
- We are encouraging non-critical employees to work remotely
- Utilizing technology for group meetings
- Continuing to reinforce good hygiene practices

DTE Midstream will continue to monitor this public health emergency and we will communicate further as needed. If you experience any disruptions or challenges to service, please don't hesitate to reach out to your Marketing or Customer Service Representative. We are also available to answer any questions you may have.

Take care and stay safe,

The DTE Midstream Team